

<b>Patient rating of listening</b>	
<b>Survey Question</b>	<p>How would you rate the way your doctor listened to you in your most recent visit?</p> <ul style="list-style-type: none"> <li>▪ Excellent</li> <li>▪ Very good</li> <li>▪ Good</li> <li>▪ Fair</li> <li>▪ Poor</li> </ul>
<b>Description</b>	Patient's rating of the way their regular family doctor listened to them during their most recent visit.
<b>Data Source</b>	HQCA Primary Care Patient Experience survey.
<b>Assumptions</b>	None.
<b>Exclusions</b>	<p>General exclusion criteria for the HQCA Primary Care Patient Experience Survey include:</p> <ul style="list-style-type: none"> <li>▪ Patients under 16 years of age</li> <li>▪ Patients who do not have a regular family physician</li> <li>▪ Patients who have not visited their regular family physician in the previous year</li> <li>▪ Patients who have not visited one of 16 emergency departments are part of the HQCA EDPEC survey, as described above.</li> </ul>
<b>Limitations</b>	Results can only be considered generalizable to a population of patients who visited one of 16 EDPEC emergency departments, completed the EDPEC survey, agreed to participate in further research, and provided an email address to the HQCA.