

IDENTIFYING INFORMATION	
Name:	Consistent use of the same primary care clinic (clinic continuity)
Short/Other Names:	n/a
BACKGROUND, INTERPRETATION AND BENCHMARKS	
Description:	The percentage of all visits to a primary care clinic that are to the same clinic.
Rationale:	<p>This measure provides an opportunity to assess the impact of relational continuity on different outcomes and more specifically chronic disease management, and preventive service delivery. Hence, this measure provides a means to understand how patients' continuity to a family doctor may be associated with health service utilization and other measures.</p> <p>Continuity to a primary care clinic substantially impacts healthcare services utilization, patient outcomes, patient experience with care, and cost. In general, the greater the continuity, the more positive the outcomes.</p>
Interpretation:	A lower value indicates that patients are seen at locations which are not their primary care clinic. A higher value is desirable.
Target/Benchmark:	No benchmarks have been identified.
INDICATOR CALCULATION	
Calculation:	<p>Description Sum of all individual patients' continuity to a primary care clinic, divided by the total number of patients across a zone or PCN.</p> <p>Average Continuity =</p> $\frac{\text{Sum of all individual patients' primary care clinic continuity}}{\text{Total number of patients in zone or PCN}}$ <p>Type of Measure Average</p> <p>Adjustment Applied None</p>
Denominator:	<p>Description The number of patients in a given zone or PCN. Patients are assigned based on attachment to a family physician.</p> <p>Inclusion Criteria</p> <ul style="list-style-type: none"> ▪ Patient list specifically submitted by physician.

	<ul style="list-style-type: none"> ▪ Patients assigned to a physician based on the HQCA algorithm (Proxy panel). <p>Exclusions</p> <ul style="list-style-type: none"> ▪ Duplicate family physician visits based on Patient Health Number (PHN), date, procedure and diagnostic codes, and physician identification are removed. ▪ Patients who were seen by the physician but not assigned to them. <p>Limitations & Technical Notes</p> <ul style="list-style-type: none"> ▪ Panel prediction is most accurate for practices in a single stable location over the past 3 fiscal years and for regular full-time work schedule. ▪ Family physician visits include visits within a 3 fiscal year period.
Numerator:	<p>Description Sum of individual patients' primary care clinic continuity in a zone or PCN. Individual patients' clinic continuity is the percentage of time(s) a patient sees a family doctor at their primary care clinic compared to other family physician visits.</p> <p>Inclusion Criteria</p> <ul style="list-style-type: none"> ▪ Patient list specifically submitted by physician. ▪ Patients assigned to a physician based on the HQCA algorithm (Proxy panel). <p>Exclusions None</p> <p>Limitations & Technical Notes</p> <ul style="list-style-type: none"> ▪ Physician and clinic continuity are most accurate for practices in a single stable location over the past 3 fiscal years and for regular full-time work schedule. ▪ Family physician visits include visits within a 3 fiscal year period.
Data Details	
Data Sources:	Alberta Health Physician Claims.
Available Data Years:	<p>Type of Year Fiscal year [starts April 1, ends March 31]</p> <p>First Available Year 2013/14</p> <p>Last Available Year</p>

	2017/18
Geographic Coverage:	The province of Alberta excluding the military and prisoners.
Reporting Levels:	Zone, PCN
Quality Statement	
Limitations:	<ul style="list-style-type: none"> ▪ About 18% of Albertans do not visit a General Practitioner in a year. ▪ Patients are excluded in the physician panel assignment if they do not visit a physician in 3 years (the current fiscal year, plus the 2 preceding fiscal years). ▪ The physician claims dataset consists of Fee-for-service and shadow billing. The data submitted based on shadow billing may not be entirely accurate. As a result, this might affect the accuracy of the results of this measure. ▪ Only Alberta data is available. As such, any visits by Alberta patients outside of the province are not included.